



Cancellation Policy for Summer Schools and all other events organized by Stichting Opengeohub

In the unfortunate event you need to cancel your attendance to this event, please send a formal request to the official email address events@opengeohub.org. Usually, you will receive confirmation of your **cancellation within 5 business days** and a **refund within 3 weeks or less**. We greatly appreciate early notice of cancellation.

Your eligibility for a refund of the registration fee depends on the timeframe within which you make your request. Please see below for details:

- More than 8 weeks before the event starting date: full refund
- More than 3 weeks before the event starting date: 50% refund
- 3 weeks or less: no refund possible

Please note we don't refund anything else than registration fees, and all fees associated with the transfer of funds will be deducted from the refunded amount.

If you have to cancel your participation at the last minute for extraordinary circumstances such as:

- *Severe sudden illness, death or similar emergency of the registrant('s immediate family);*
- *Not receiving a visa or travel permit (on time), despite having proof of relevant application in a reasonable time frame;*

an appropriate solution can be discussed with the organizers. The ultimate decision will be subject to the discretion of the organizing committee. No refunds will be issued out of the aforementioned cases or no-shows.

Force majeure clause: In the case the event is cancelled in case of an extraordinary event that is beyond either party's control, such as a natural disaster, a pandemic, a war, or a government order, **all participants will be offered to participate in the postponed event or be refunded**. The bank transfer costs in all cases must be covered by the participants.

All payments and refunds will be made in euros. Bank transfer costs need to be covered by the applicant. These fees are based on cost-recovery basis. No profits are generated from organizing this Summer School.

For any questions about the payment and administrative issues please contact:

- events@opengeohub.org